

## Patient Rights

If accepted as a patient to the School of Dentistry, you have the right to expect:

- Respect and courtesy in a safe environment
- Privacy and confidentiality regarding health information and treatment
- Care that is continuous, complete, and high-quality
- Information that is complete and easy to understand
- Prompt response to needs, questions, and concerns
- Participation in decision-making about treatment benefits, risks, and alternatives

## Non-Discrimination Notice

Our clinics comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex, including pregnancy, gender identity, and sex stereotyping.

## Language Assistance Services

Our clinics will take reasonable steps to provide complimentary translation services to patients with limited English proficiency upon request.

Para los pacientes con conocimiento limitado de inglés, nuestras clínicas tomarán los pasos razonables para proveerles los servicios de interpretación cuando estos sean requeridos.

Những phòng khám của chúng tôi sẽ thực hiện các bước hợp lý để cung cấp dịch vụ phiên dịch miễn phí cho những bệnh nhân với tiếng Anh hạn chế khi có yêu cầu.

## Our Location

UTHealth School of Dentistry is located at the corner of Cambridge Street and East Road, on the South Campus of the Texas Medical Center. Parking is available across the street for up to \$10 per day.

Bus information is available at [www.ridemetro.org](http://www.ridemetro.org) or 713-635-4000.

### Predoctoral (Student) Clinics:

Adults and children 13 and older	713-486-4000
Children 5 -12 years of age	713-486-4334
Special Patient Clinic (medically complex)	713-486-4296

### Postgraduate Clinics:

Endodontics (root canals)	713-486-4230
Oral & Maxillofacial Surgery	713-486-4125
Orthodontics (braces)	713-486-4190
Periodontics (implants)	713-486-4048
Prosthodontics	713-486-4347

### University Dental Center

713-500-7171  
Advanced General and Hospital Dentistry  
UT Professional Building  
6410 Fannin St., Suite 310  
Houston, TX 77030

### UTHealth Pediatric Dentistry

713-500-8220  
Houston Medical Center Plaza (HMC)  
6655 Travis St., Suite 460  
Houston, TX 77030  
Patients from birth to 18 years of age  
(Including CHIP and Medicaid)

### UTHealth Dentistry Greenspoint

832-828-1446  
700 N. Sam Houston Pkwy West  
Houston, TX 77067  
Children and adults  
(Including CHIP and Medicaid)

# New Patient Information



  
**UTHealth**<sup>®</sup>

**The University of Texas**  
Health Science Center at Houston

**School of Dentistry**

**7500 Cambridge Street**  
**Houston, TX 77054**  
**[dentistry.uth.edu](http://dentistry.uth.edu)**



QUALITY  
PATIENT CARE



HIGHLY SKILLED  
FACULTY

TOP STUDENTS  
AND RESIDENTS



CUTTING-EDGE  
EQUIPMENT



Founded in 1905, The University of Texas School of Dentistry at Houston was the first dental school in Texas and continues to lead dental education today, with a mission to improve human health by providing high-quality education, patient care and research in oral health for Texas, the nation and the world.

## VISION

*Improving Oral Health ...  
Improving Overall Health*

## Becoming a Patient

Patients are accepted to the School of Dentistry based on their need for either comprehensive, specialized or emergency care. We have three types of clinics:

- Predoctoral ("Student Clinic"): staffed by dental students working under faculty supervision;
- Postgraduate ("Graduate Clinic"): staffed by residents in advanced general dentistry or a dental specialty, working in consultation with faculty;
- Dental Hygiene Clinic: staffed by dental hygiene students working under faculty supervision.

Some of these clinics are located inside the school; others are off-campus. We can handle a wide variety of patient needs.

## What to Expect as a Patient

- Treatment will take longer to accomplish in comparison with private dental practices
- Appointments are usually 2 to 3 hours
- On average plan on 2 to 4 appointments each month
- Treatment may be discontinued if you repeatedly cancel and/or fail to appear for your appointments
- Upon completion of comprehensive care, one follow-up preventive care visit will be provided

## Fees

We will inform you in advance of all anticipated treatment fees. Fees may vary, depending on which teaching program provides the treatment. The school does not discount fees. Payment is required at check-in prior to your appointment. We accept cash, money orders or major credit cards.

## Comprehensive Care

Consideration for comprehensive care begins with an assessment appointment. The attending dentist will examine you to determine if you are a possible candidate for one of our teaching clinics. The initial assessment is by appointment only; please call **713-486-4000, Option 2**.

If the initial screening indicates that your dental needs may qualify for treatment, you will receive appropriate diagnostic images. The initial assessment visit and diagnostic images (X-rays) can take up to 3 hours. In most cases you will know at the completion of your initial appointment if you have been accepted into one of the School of Dentistry's clinical programs.

All patients scheduled for an assessment should be prepared to pay for the diagnostic images. The maximum fee associated with your first visit is approximately \$100. If you have not been contacted within 30 days after being accepted as a patient, please call 713-486-4249.

## Urgent Care Clinic

Our Urgent Care Clinic schedule varies; please call **713-486-4000, Option 1** for the current clinic schedule.

Walk-in patients are treated on a first-come, first-served basis by our dental students. Patient registration begins at 7:30 a.m.; however, availability may be limited. During your visit, we will make every attempt to resolve your primary concern. Patients should bring a list of current medications and the contact information for your primary care provider.

Patients are expected to pay an initial exam fee of \$25. After diagnosis, if the patient wishes to be treated, payment in full will be due. Emergency treatment fees will vary, but most are under \$200. Your treatment options will be discussed before care begins.