Patient Rights
If accepted as a patient to the School of Dentistry, you have the right to expect:
- Respect and courtesy in a safe environment
- Privacy and confidentiality regarding health information and treatment
- Care that is continuous, complete, and high-quality
- Information that is complete and easy to understand
- Prompt response to needs, questions, and concerns
- Participation in decision-making about treatment benefits, risks, and alternatives

Non-Discrimination Notice
Our clinics comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex, including pregnancy, gender identity, and sex stereotyping.

Language Assistance Services
Our clinics will take reasonable steps to provide complimentary translation services to patients with limited English proficiency upon request.

Para los pacientes con conocimiento limitado de inglés, nuestras clínicas tomarán los pasos razonables para proveerles los servicios de interpretación cuando estos sean requeridos.

Những phòng khám của chúng tôi sẽ thực hiện các bước hợp lý để cung cấp dịch vụ phiên dịch miễn phí cho những bệnh nhân có tiếng Anh hạn chế khi có yêu cầu.

Our Location
UTHealth School of Dentistry is located at the corner of Cambridge Street and East Road, on the South Campus of the Texas Medical Center. Parking is available across the street for up to $10 per day.

Bus information is available at www.ridemetro.org or 713-635-4000.

Predoctoral (Student) Clinics:
- Adults/children over 13 713-486-4000
- Children 5 -12 years of age 713-486-4334
- Special Patient Clinic (medically complex) 713-486-4296

Postgraduate Clinics:
- Endodontics (root canals) 713-486-4230
- Oral & Maxillofacial Surgery 713-486-4125
- Orthodontics (braces) 713-486-4190
- Periodontics (implants) 713-486-4048
- Prosthodontics 713-486-4347

University Dental Center 713-500-7171
Advanced General and Hospital Dentistry
UT Professional Building
6410 Fannin St., Suite 310
Houston, TX 77030

UTHealth Pediatric Dentistry 713-500-8220
Houston Medical Center Plaza (HMC)
6655 Travis St., Suite 460
Houston, TX 77030
Patients from birth to 18 years of age (Including CHIP and Medicaid)
Our Teaching Program Clinics
Patients are accepted to the School of Dentistry based on their need for either comprehensive, specialized or urgent care. We have three types of teaching program clinics:

- Predoctoral ("Student Clinic"): care provided by dental students working under faculty supervision;
- Postgraduate ("Graduate Clinic"): care provided by residents in advanced general dentistry or a dental specialty, working in consultation with faculty;
- Dental Hygiene Clinic: care provided by dental hygiene students working under faculty supervision.

Some of these clinics are located inside the school; while others are off-campus. We are prepared to provide a variety of care depending on patient needs.

What to Expect as a Patient

- Treatment will take longer to complete in comparison with private dental practices.
- Appointments are usually 2 to 3 hours.
- On average plan on 2 to 4 appointments each month.
- Treatment may be discontinued if you repeatedly cancel and/or fail to appear for your appointments.

Fees
We will inform you in advance of all anticipated treatment fees. Fees may vary, depending on which teaching program provides the treatment. The school does not discount fees. Payment is required at check-in prior to your appointment. We accept cash, money orders or major credit cards.

*Fees subject to change without notice.*

How to become a Patient

- **Student Clinic for Comprehensive Care**
The first step requires an initial appointment in the Assessment Clinic that can take up to 3 hours. The attending dentist will evaluate to determine for comprehensive care and if your oral health needs can be accommodated. The next step you will involve having diagnostic images (X-rays) taken.

The starting fee associated with your assessment appointment is approximately $90 for the exam and X-rays. No dental treatment will be provided during this visit.

In most cases you will know at the end of your initial appointment if you have been accepted for comprehensive care. If you have not been contacted within 30 days after being accepted, please call 713-486-4249.

The schedule varies and is limited; please call 713-486-4000, Option 2 for availability. For more information about becoming a patient, please visit our website at dentistry.uth.edu.

- **Graduate Clinics for Specialized Care**
You may be referred to the graduate clinics from the student clinic due to case complexity or by a community dental provider. For more information, please contact the specialized clinics located on the back of this brochure.

- **Urgent Care**
Our Urgent Care Clinic schedule varies and is limited; please call 713-486-4000, Option 1 for more information.

We will make every attempt to resolve your primary concern. You should bring a list of current medications and the contact information of your medical doctor.

You are expected to pay an initial fee starting at $22, which includes the exam and 1 X-ray. After diagnosis, treatment options will be discussed and the fees will vary depending on the treatment(s) selected. The payment is expected in full before treatment(s) begins.