Patient Rights

If accepted as a patient to the School of Dentistry, you have the right to expect:

- · Respect and courtesy in a safe environment
- Privacy and confidentiality regarding health information and treatment
- Care that is continuous, complete, and highquality
- Information that is complete and easy to understand
- Prompt response to needs, questions, and concerns
- Participation in decision-making about treatment benefits, risks, and alternatives

Non-Discrimination Notice

Our clinics comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex, including pregnancy, gender identity, and sex stereotyping.

Language Assistance Services

Our clinics will take reasonable steps to provide complimentary translation services to patients with limited English proficiency upon request.

Para los pacientes con conocimiento limitado de inglés, nuestras clínicas tomarán los pasos razonables para proveerles los servicios de interpretación cuando estos sean requeridos.

Những phòng khám của chúng tôi sẽ thực hiện các bước hợp lý để cung cấp dịch vụ phiên dịch miễn phí cho những bệnh nhân với tiếng Anh hạn chế khi có yêu cầu.

Our Location

UTHealth Houston School of Dentistry is located at the corner of Cambridge Street and East Road, on the South Campus of the Texas Medical Center. Parking is available across the street for up to \$10 per day.

Bus information is available at **www.ridemetro.org** or 713-635-4000.

Predoctoral (Student) Clinics:

| Adults/children over 13 | 713-486-4000 |
|------------------------------|--------------|
| Children 5 - 12 years of age | 713-486-4334 |
| Special Patient Clinic | 713-486-4296 |
| (medically complex) | |

Postgraduate Clinics:

| i ostgraduate offics. | |
|--|--------------|
| Endodontics (root canals) | 713-486-4230 |
| Oral & Maxillofacial Surgery | 713-486-4125 |
| Orthodontics (braces) | 713-486-4190 |
| Pediatrics - CHIP & Medicaid (birth - 18 years of age) | 713-500-8220 |
| Periodontics (implants) | 713-486-4048 |
| Prosthodontics | 713-486-4347 |
| University Dental Center | 713-500-7171 |

Advanced General and Hospital Dentistry UT Professional Building 6410 Fannin St., Suite 310 Houston, TX 77030

New Patient Information



UTHealth Houston

School of Dentistry

7500 Cambridge Street Houston, TX 77054 dentistry.uth.edu



QUALITY
PATIENT CARE



HIGHLY SKILLED FACULTY





CUTTING-EDGE EQUIPMENT



Founded in 1905, The University of Texas School of Dentistry at Houston was the first dental school in Texas and continues to lead dental education today, with a mission to improve human health by providing high-quality education, patient care, service, and research in oral health for Texas, the nation and the world.

VISION

Improving Oral Health ...
Improving Overall Health

Our Teaching Program Clinics

Patients are accepted to the School of Dentistry based on their need for either comprehensive, specialized or urgent care. We have three types of teaching program clinics:

- Predoctoral ("Student Clinic"): care provided by dental students working under faculty supervision;
- Postgraduate ("Graduate Clinic"): care provided by residents in advanced general dentistry or a dental specialty, working in consultation with faculty;
- Dental Hygiene Clinic: care provided by dental hygiene students working under faculty supervision.

Some of these clinics are located inside the school; while others are off-campus. We are prepared to provide a variety of care depending on patient needs.

What to Expect as a Patient

- Treatment will take longer to complete in comparison with private dental practices.
- Appointments are usually 2 to 3 hours.
- On average plan on 2 to 4 appointments each month.
- Treatment may be discontinued if you repeatedly cancel and/or fail to appear for your appointments.

Fees

We will inform you in advance of all anticipated treatment fees. Fees may vary, depending on which teaching program provides the treatment. The school does not discount fees. Payment is required at check-in prior to your appointment. We accept cash, money orders or major credit cards.

How to become a Patient

• Student Clinic for Comprehensive Care

The first step requires an initial appointment in the Assessment Clinic that can take up to 3 hours. The attending dentist will evaluate to determine for comprehensive care and if your oral health needs can be accommodated. The next step you will involve having diagnostic images (X-rays) taken.

The starting fee associated with your assessment appointment is approximately \$90 for the exam and X-rays. No dental treatment will be provided during this visit.

In most cases you will know at the end of your initial appointment if you have been accepted for comprehensive care. If you have not been contacted within 30 days after being accepted, please call 713-486-4249.

The schedule varies and is limited; please call **713-486-4000**, **Option 2** for availability. For more information about becoming a patient, please visit our website at **dentistry.uth.edu**.

Graduate Clinics for Specialized Care

You may be referred to the graduate clinics from the student clinic due to case complexity or by a community dental provider. For more information, please contact the specialized clinics located on the back of this brochure.

Urgent Care

Our Urgent Care Clinic schedule varies and is limited; please call **713-486-4000**, **Option 1** for more information.

We will make every attempt to resolve your primary concern. You should bring a list of current medications and the contact information of your medical doctor.

You are expected to pay an initial fee starting at \$22, which includes the exam and 1 X-ray. After diagnosis, treatment options will be discussed and the fees will vary depending on the treatment(s) selected. The payment is expected in full before treatment(s) begins.